

NBP Digital

Reset Login Password



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National Bank of Pakistar نیشنل بیک آف پاکستان

How to Reset Login Password?

For users who have financial transactions access



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Step 1: Tap on Forgot Password/PIN

Reset Login Password





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Step 2: Enter CNIC Number



Step 3: Enter Debit Card Number & Debit Card PIN

Reset Login Password





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Step 4: OTP will be sent to user's registered Email (1st part) & registered Mobile (2nd part).

Tap on "OK" button.





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Step 5: Extract OTP from Email (1st part) & SMS (2nd part) and enter combined (1st & 2nd part) OTP in Password field to create New Password.





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Step 6: Create New Login Password & tap on "Submit" button.

Successful New Login Password creation notification will appear on screen.

Password Creation Policy: Password should be at least 8 alphanumeric characters long. It must contain uppercase characters (e.g. A-Z) and lowercase characters (e.g. a-z) and also have at least one digit & a special character.





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